



**ALASKA**

**2020 ANNUAL REPORT**

## INTRODUCTION

**2**020 was a year we'll all remember. Both globally and locally, we all came together to fight the spread of COVID-19. Looking back, we're proud of the efforts we took in NeighborWorks Alaska to keep our residents and staff safe. As we move into 2021, we'll remain cautious and vigilant to continue these efforts. As the pandemic spread across the world, we quickly identified a multitude of immediate concerns we needed to address: how to keep our staff and residents safe, how to keep our offices and properties clean and virus-free, and how to be financially solvent in the event that our residents (who might lose their jobs as a result of the pandemic) could not pay their rents. Our first priority was keeping people in their homes. We had to make some changes, like increased cleaning protocols, closing down shared spaces, and moving staff to work from home. It was also important to show our residents that their health and wellbeing mattered to NeighborWorks as an organization. Our housing team and board members worked throughout this past year to connect with residents, especially when isolation brought on by dark, cold winter days added to the challenges of social distancing. As we move through 2021 we know that despite declining rates of infection and the introduction of vaccines, there is still much rebuilding to be done. The pandemic tested the strength of our organization, and our staff and residents really stepped up to keep everyone safe.

## BOARD OF DIRECTORS

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**Anna Brawley**

Member

**Bill Simpson**

Member

**Bill Gee**

Member

**Sue Wolfe**

Member



# 2020 SNAPSHOT



CREATED  
**241**  
FIRST-TIME  
HOMEBUYERS



PROVIDED  
**1,005**  
RENTAL UNITS



**455**  
COUNSELING  
AND EDUCATION  
CUSTOMERS



TOTAL  
REPORTED  
INVESTMENT  
**\$63,372,348**



Russian Jack

NeighborWorks®  
ALASKA



## RUSSIAN JACK COMMUNITY INITIATIVES

For the third time, NeighborWorks Alaska partnered within the Russian Jack community as part of a nationwide initiative to collect community information from residents regarding community engagement, resident satisfaction, service delivery quality, perceptions of safety and block and property conditions.

Our 2020 snapshot of the community found that residents are satisfied with the community though there are safety concerns. They also are concerned about the future of the neighborhood and are willing to volunteer to make a difference in the community. We will continue to support community members into 2021 to bring positive change into the area.

<https://www.nwalaska.org/russian-jack>

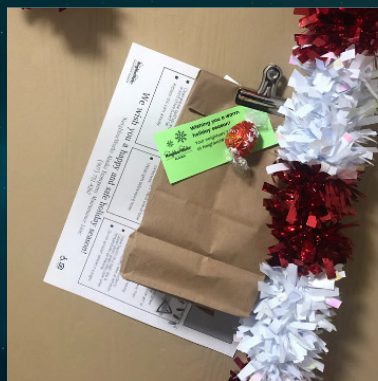




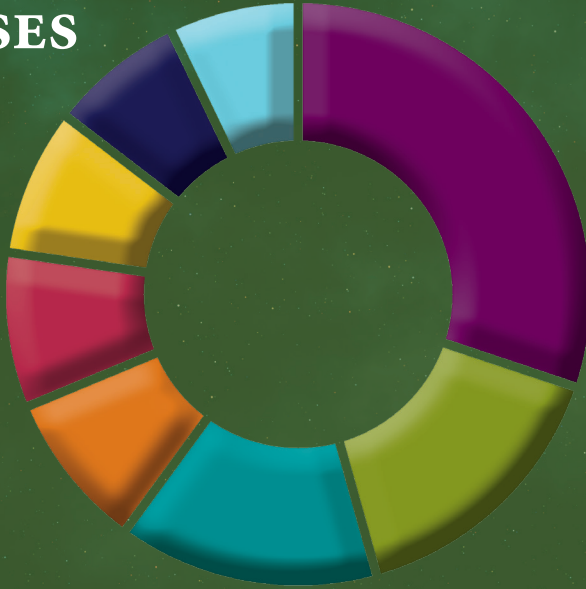
## OPERATION ANTI-CABIN FEVER

2020 was a year like no other, and our NeighborWorks community came together to make sure our residents felt cared for and supported this winter. With the momentous volunteer leadership from Deborah Bonito, our Community Engagement Committee Chair, we were able to reach residents of all ages in our properties to know they were cared for this long, dark, and social-distanced winter.

At different properties, NeighborWorks volunteers and staff were able to arrange holiday meals for residents, distribute “Kid Craft Kits” from donated gifts, share holiday bags for seniors, and send homemade cookies and cocoa to residents. This is above and beyond providing and connecting residents with COVID-19 resources and supports. We learned a lot in 2020, and hope to safely come together in 2021.

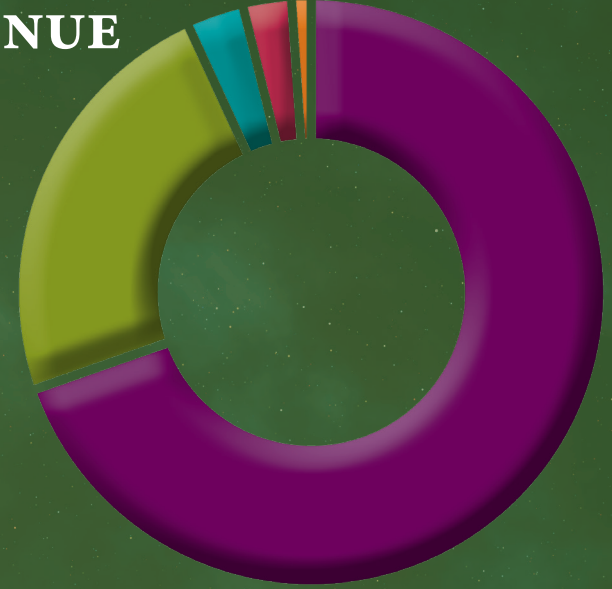


## EXPENSES



Salaries & Benefits	30%
Rental Assistance & Rehab Grants	16%
Utilities	14%
Interest	9%
Maintenance, Parts & Supplies, Janitorial	8%
Depreciation & Amortization	8%
Other	8%
Taxes & Fees	7%

## REVENUE



Rental Income	70%
Grant Income	25%
Fees & Billings	< 3%
Interest Income	2%
Donations & Other Income	< 1%





**ALASKA**

Many thanks to all of our supporters,  
partners, funders, volunteers, and  
everyone who helped keep our residents  
and community healthy and connected  
in these challenging times.



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